

FORGOTTEN AND LOST ID POLICY

All patrons are required to show their Eagle Card upon entering the facility.

Scanning your ID on the turnstile or showing proper identification to the Member Service employee is the only acceptable method of proving your membership status.

Recreation and Wellness allows a one-time exception every semester to accommodate patrons who do not have their ID with them. However, verifying information without an Eagle Card takes considerable time. To accommodate all of our users in a timely fashion, Eagle Cards need to be scanned, as this is the most time efficient manner to check in. This exception may not grant you access to group fitness classes or participation in Intramural games.

Student, Faculty or Staff members who have lost their ID must get a replacement ID from the Eagle Card office for a \$20 fee, before they can use the facility. Community members may purchase a replacement ID for \$20 at the RWC Service Desk.